

Bruce Peninsula Association for COMMUNITY LIVING

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BOARD OF DIRECTORS

Our Board of Directors provides strategic oversight, fiduciary guidance, and mission-driven support. While not involved in day-to-day operations, their collective expertise helps ensure accountability, long-term vision, and organizational integrity.

JEAN KIRBY

Board Chair

ED LAKSMANIS

Vice Chair

PAT LENSON

Treasurer

ROSS DAVIDSON

Board Member

DIANE CHAVARIE

Board Member

DAVE DIEBEL

Board Member

KELLY DAY

Board Member

PAUL SUTTER

Board Member

DAVE WADDINGTON

Board Member

MANAGEMENT & ADMINISTRATION TEAM

Our team is made up of dedicated professionals who bring expertise, compassion, and a shared commitment to advancing inclusive communities.

MICHELE BELL

Chief Executive Officer (CEO)

VINEETH JOHN

Director, People & Culture

CHLOË DESCHÊNES

Manager of Philanthropy

SAMANTHA FANNING-PRENTOVITCH

Human Resources Coordinator

MELISSA ROBBINS

Sr. Executive Administrator

MARY-LOU WHITCROFT

Senior Financial Administrator

SUE SKINNER

Manager, Property & Resources

JEFFREY ADISAM DHSC

Chief Operating Officer (COO)

FIONA SMITH

Director, Support Services

HEATHER TRAVIS

Communications Manager

JEANIE CHAVARIE

Manager of Support Services

RICHARD LAPLANTE

Supervisor, Supported Group Living and Supported Independent Living

DANIELLE KETT

Supervisor, Community Participation & Supported Group Living

ADRIANA LONDOÑO

Director, Finance & Corporate Resources

JACKIE MCCARTNEY

Manager, Passport and Individualized Funding

GARETH LLOYD

Manager, Quality Assurance and Policy Development

CAROL MCCAULEY

Payroll & HR Administrator

CARA SCHEUERMAN

Supervisor of Supported Group Living and Intense Supports Residence

CATHY IRVING

Family Resource Coordinator



REFLECTING ON THE YEAR MICHELE BELL & JEAN KIRBY

CEO and Chair of the Board

This past year, the Bruce Peninsula Association for Community Living continued to move forward with strength, purpose, and a deep commitment to inclusion. Guided by our 2023–2026 Strategic Plan, we focused on enhancing community supports, improving quality, modernizing operations, and—most importantly—creating more opportunities for the people we support.

We shook off the last of the Covid hangover and got back to what matters: being present in our community, living fully, and supporting one another through real friendships.

We showed up—and showed out—at events across the region: the Civic Holiday Parade, Wiarton Willie Festival, Shore to Shore Run, Maple Festival, Santa Claus Parade, and, of course, as proud regulars at the Legion. If there was a public event, chances are we were there, showing our support.

We also hosted some incredible events of our own, like Rock Your Socks Day, Joy Sutter's 99th birthday, and the unforgettable face-painting day that had lines wrapped around the building. These weren't just parties—they were powerful reminders of what true inclusion looks like in action.

We welcomed visits from Minister Parsa, Mayor Jay Kirkland, and MPP Rick Byers. During their visit, we showcased our community's art, a sign language class led by Jason Tout, and a fishing group introduced by Shawn Howeld. It was a proud moment—community members sharing their talents and stories directly with those in leadership.

These milestones belong to all of us—but especially to our staff. Your hard work, resilience, and deep care are what make this organization thrive. Thank you for your dedication to inclusion and for supporting people to live their best lives.

Looking ahead, we're excited to expand our Passport program, opening the door to even more opportunities for exploration, growth, and connection. We're also welcoming new team members who will help us continue delivering personcentered supports across the Bruce Peninsula.

The future looks bright. Together, we're building communities where everyone truly belongs.

Michiel & Jean



Bruce Peninsula Association for **COMMUNITY LIVIN**

MISSION

Bruce Peninsula Association for Community Living promotes people participating and contributing fully in their community and becoming all they can be.

SERVICE PRINCIPLES

Bruce Peninsula Association for Community Living will support people with a development disability in a holistic, person-directed manner recognizing that individuals supported have the same rights as any other citizen.

Service and supports for families and individuals with developmental disabilities will be as inclusive, flexible and adaptable as possible to meet their changing needs. Bruce Peninsula Association for Community Living will promote an inclusive community through advocacy, education, public awareness and the development of partnerships.

01. Mutual Respect

I want to be treated well and I will be kind to others. We play together, we work hard together and we help each other.

02. Trust

We need to be honest with each other. Trust I want to do my best. has to be earned.

03. Tolerant/Non-Judgmental Informed **Choices**

Support me in making choices about my life. 09. Community Inclusion

04. Flexibility and Responsiveness

My needs may change at different times in my life.

05. Consistency and Stability

I can count on my worker.

06. Fairness

I want to be treated fairly and I will advocate to be sure that even those who do not have a voice will be treated fairly also.

07. Commitment

08. Ownership

I am responsible for my own decisions.

Taking part in things I enjoy is important to me. I will work to help the community look at making facilities accessible and be aware of the contributions I can make.

10. Lifelong Learning, Risk and Opportunity

I want to learn and try new things.

Bruce Peninsula Association for COMMUNITY LIVING BYTHE NUMBERS

NUMBER OF PEOPLE & FAMILIES SUPPORTED

208

NUMBER OF TEAM MEMBERS

65

COMMUNITY PARTICIPATION

30

SSAH CONTRACTS

3

PASSPORT CONTRACTS

55

SUPPORTED GROUP LIVING

19

FAMILIES SUPPORTED

81

SUPPORTED SINDEPENDENT LIVING

20



STRATEGIC PLAN

Strategic Planning: Grounded in Insight, Driven by Impact

Our strategic plan ensures our goals reflect both the evolving realities of our sector and the voices of those we support. Our approach draws on sector trends, demographic shifts, economic conditions, and most importantly, direct feedback through stakeholder input. This combination of data and lived experience helps us shape a plan that is relevant, focused, and grounded in opportunity.



Strategic Plan 2023-2026

Empowering the people we support

Developing new ways to offer services and build skills in people we support and empower them to have a full life of choice and inclusion.

Excelling in Complex Support

Evolving our training, housing, and operations to continue providing the best services and supports for people with complex needs, building on our reputation and the changing needs of the people we care for.

Preparing for Sector Reform

Ensuring the preparedness of our team, the people we support, and the people who care for them for Journey to Belonging, everything we do will be considered and executed through the lens of customer choice and community inclusion.

Developing Creative Housing Solutions

Working with experts in our sector and communities in finding innovative and affordable housing solutions.

Empowering our team

Recruiting, onboarding, communicating listening to, engaging, developing, and supporting our team members in creating a great place to work.

Building a Technology Foundation

Designing and implementing modern, consistent, accessible, user-friendly systems and align them with efficient and effective processes across all organizations.





A YEAR REVIEW

2024–2025 Strategic Plan Accomplishments

In line with our 2023–2026 Strategic Plan, Bruce Peninsula Association for Community Living advanced key initiatives in quality assurance, communication, technology, and workforce development. Everything we did had one goal: delivering stronger, more person-centered support.

Empowering the People We Support

Backed by an incredible staff team, the people we support continued to shine this year—showing up, giving back, and being seen. They took part in countless community events, welcomed others into our spaces, and shared their skills and passions with those around them. In a tight-knit community like ours, their contributions are deeply felt and valued.

Developing Creative Housing Solutions

Our Board's Housing Committee was hard at work planning the future of inclusive housing. After rising costs made the William Street project unfeasible, the team began exploring new directions. This included promising conversations with the Lutheran/Anglican congregation at Trinity Church on Brown Street. These discussions have laid the groundwork for potential new housing options for the people we support.

Excelling in Complex Support

We continued expanding our supports for individuals with complex needs. That meant better training for staff, more focused programming, and stronger outcomes for the people we serve.

We also welcomed new community members while supporting others to age in place—with some now thriving into their 90s. As people's health needs increase, we're helping them remain in their homes or transition to group living when needed—always with the goal of staying connected to their community.



A YEAR REVIEW

2024-2025 Strategic Plan Accomplishments

Empowering Our Team

Staff development remained a top priority. We launched leadership training, enhanced professional development for Family Support Services, and rolled out specialized medication training. With a new Director of People and Culture and an HR Coordinator on board, our internal capacity grew stronger. A focused recruitment campaign helped us dramatically reduce staffing vacancies across BPACL.

Preparing for Sector Reform

We made strategic moves to ensure BPACL is ready for what's ahead. Our Quality Assurance Measures (QAM) audit process was overhauled with new tools and a clear schedule. Post-audit follow-ups became more structured, and QAM training is now part of every new staff orientation—embedding a culture of quality and accountability from day one.

Building a Strong Technology Foundation

We laid the groundwork for future-ready systems. A new IT provider came on board, and we launched multiple support portals—for everything from maintenance to tech requests. Our systems began migrating to the cloud, and email communication was streamlined. We also rolled out TIMMS, a personalized money management system, within the Passport program.



Impact

Every achievement this year reflects BPACL's commitment to inclusion, innovation, and quality. Together, we're building a stronger foundation for the future—one that stays focused on the people we support, every step of the way.



AN UPDATE

Working Together, Making an Impact



This past year marked a defining chapter in the evolution of the Tri Alliance — a collaborative partnership between Community Living Walkerton & District, Bruce Peninsula Association for Community Living, and Community Living Owen Sound & District. Together, we've shown that shared leadership and coordinated services don't just create efficiencies — they raise the standard of support for the people we serve.

Across all three organizations, we've made meaningful progress in key areas: property care, transportation, communications, and team development.

- We launched a shared Maintenance Portal, allowing for faster response times and more consistent support for housing needs.
- We coordinated the purchase of new vehicles, improving safe, reliable access to the community.
- We hosted joint staff meetings, leadership forums, and cross-agency initiatives that strengthened collaboration, shared learning, and a unified culture.

Behind each shared system or cost-saving initiative is a deeper purpose: to redirect time, energy, and resources toward person-centered supports. Whether it's upgrading homes, streamlining repairs, enhancing accessibility, or elevating the voices of the people we support, every decision we make reflects our shared mission — inclusion, independence, and dignity for all.

And the results are clear.

- Staff across agencies feel more connected and informed.
- Projects are being completed faster, with more care and intention.
- People supported are experiencing safer homes, stronger services, and more consistent community access.
- Teams are gaining confidence, building leadership capacity, and moving in a more unified direction.

Our Focus Moving Forward:

- Build smart, scalable systems that work across all agencies.
- Stay accountable to our Operational Plans by measuring impact, not just activity.
- Invest in staff retention and leadership development through thoughtful hiring and culture-building.
- Keep the people we support at the center of every action and decision.

Tri Alliance is not about becoming one agency. It's about acting as one team when it matters most. It's about understanding that while each of our communities is distinct, our mission is shared. By working together, we're not just improving how we operate — we're building a stronger, more responsive future for person-directed support.



SUPPORT SERVICES

2024-2025 Support Services

Shaping Stability Through Collaboration, Innovation, and Care

This year was pivotal for BPACL Support Services. Through the power of collaboration within our sister agencies of Community Living Walkerton & District and Community Living Owen Sound & District, we leaned into shared systems, streamlined practices, and unified leadership to strengthen how we support individuals, families, and each other. Across the board, our efforts reflected a deep commitment to person-directed support, workforce stability, and operational alignment — laying the foundation for even more responsive, resilient services ahead.

This year made it clear: when we align people, systems, and purpose, we accelerate impact. BPACL's Support Services team enters 2025 not only more stable, but more future-ready — thanks to the groundwork laid by collaboration and internal drive.











SUPPORTED LIVING: CLARITY, CONSISTENCY, AND CARE THAT CONNECTS

This year, the Supported Living program prioritized clarity and collaboration—resulting in safer, more personalized care for the individuals we support. With standardized medication protocols and streamlined communication, support teams were better equipped to deliver consistent, person-focused service across all homes.

The implementation of unified medication tracking approach led to safer fewer practices and errors. directly protecting the health and dignity of each individual. Enhanced reporting and realleadership updates through time SharePoint ensured quick, informed responses to any concerns.

Cross-agency collaboration allowed for shared learning and alignment on best practices, reducing duplication and giving teams the confidence and tools to focus on what matters most—building trust and supporting personal growth.



Impact Summary:

Individuals in Supported Living homes experienced more reliable and personalized care every day. Consistency in support routines meant fewer disruptions and greater peace of mind. Behind the scenes, teams worked in sync—ensuring that each person received care grounded in safety, respect, and continuity. These improvements empowered individuals to feel more secure, more supported, and more in control of their daily lives.

Key Activities:

- Standardized medication manual and error tracking
- Improved incident reporting protocols
- Cross-site leadership collaboration
- Real-time updates through integrated SharePoint





Celebrating Joy's 99th Birthday with a Community Drive-By Celebration



On June 4th, 2024 the community came together in a heartfelt celebration for Joy's 99th birthday. Friends, family, and neighbours were encouraged to drive by her home, honking their horns to mark the occasion. This unique tribute highlighted a life well-lived and supported, with Joy's spirit of resilience and joyfulness shining brightly.

The turnout was awesome, reflecting the meaningful connections Joy has cultivated over nearly a century. Cars went down the street, adorned with balloons and signs, creating a festive atmosphere that could be felt in every honk and wave. Joy, seated comfortably on her porch, beamed with delight as each well-wisher passed by, showcasing the power of community and shared happiness.

Adding to the celebration, members of the Ontario Provincial Police (OPP) joined the fun, their presence underscoring the importance of community solidarity. Their participation added a touch of official recognition to Joy's milestone, making the event even more special.

Here's to Joy and the vibrant community surrounding her—may the coming year be filled with health, happiness, and anticipation for the big 100!

CELEBRATE 99

YEARS OF LIFE!

JOIN US FOR A SPECIAL DRIVE-BY





On the Peninsula, the Family Supports Team plays a vital role in helping families navigate complex systems with confidence and care. Their work focuses on building real relationships, connecting people to services, and responding to the changing needs of the community.

This past year, the team expanded their reach and deepened their impact through regional collaboration, cultural learning, and direct engagement with schools and service providers. Walkerton & District and Community Living Owen Sound & District —they've created a stronger network of support that families across Grey and Bruce can rely on.

By taking part in events like the Diversity and Belongingness Conference, hosting regional meetings, and presenting to local educators, the team is committed to making support more accessible, inclusive, and effective. Their actions speak clearly: families in Wiarton and around the Peninsula deserve informed, responsive support—and this team is here to deliver it.















Key Activities:

- Attended the Grey-Bruce Diversity and Belongingness Conference
 - Strengthened cultural awareness to better serve an increasingly diverse community.
- Participated in Tri-Alliance Regional Team Meeting
 - Shared updates, discussed challenges, and learned about programs like Life Directions and the Youth Apprenticeship Program.
- Presented to Bluewater District School Board Special Education Teachers
 - Highlighted service eligibility, support roles, and collaboration opportunities to enhance student and family outcomes.
- Collaborated Across Agencies
 - Worked closely with CLWD and CLOSD to align support strategies across the region.
- Invested in Staff Development
 - Focused on continuous learning to stay informed about local resources and emerging family needs.

Impact Summary:

The BPACL Family Supports Team strengthens the Peninsula community by connecting families to the resources they need—when they need them. Through culturally informed, collaborative, and community-based work, they help build a support system where families feel seen, heard, and empowered.

CHILDREN'S SERVICES: EARLY INTERVENTION & SUPPORTS

FAMILY-CENTERED SERVICES

This year, Children's Services made sure no child or family was left behind. Despite limited staffing, the program ran at full capacity—ensuring every family who needed support received it, without delays or waitlists. That reliability meant stability for families during some of the most critical early years of development.

The return of in-home visits removed one of the biaaest barriers to access transportation. By meeting families where they live, support became personalized, more effective, and more aligned with the unique rhythms of each home. These visits helped families feel seen, supported, and capable—right where they were.

Behind the scenes, smart use of new technology gave staff more time to focus on direct engagement rather than paperwork, allowing for deeper connection and more responsive care. Children were welcomed into inclusive environments where they could play, communicate, and connect at their own pace, laying a foundation for confidence, inclusion, and lifelong participation.

We resumed some home visiting this year, a step that removes barriers and brings services directly to families in their space of comfort.

IMPACT

Children's Services gave the youngest members of our community—and their families—a head start on inclusion, development, and connection. Every visit, every play session, and every conversation contributed to stronger starts and brighter futures. Families felt supported, not just served. Children felt safe, not just supervised. And in Wiarton and beyond, communities grew more inclusive—one child at a time.

Key Activities:

- Maintained full access to services for all eligible families—no gaps, no waitlists
- Resumed in-home visits to improve accessibility and personalization
- Enhanced efficiency with new tech tools, freeing time for direct family support
- Sustained high-quality, family-centered service despite limited staffing
- Provided inclusive early learning experiences that reduced barriers and promoted belonging



COMMUNITY PARTICIPATION PROGRAM (CP): REINVENTING ENGAGEMENT

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We're not just supporting participation; we're shaping leadership.

"

Key Activities:

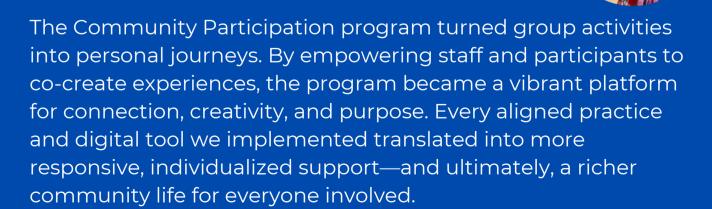
- Staff-led program development
- Inter-site training alignment
- Digital documentation system rollout
- Morale-building initiatives

Our CP program redefined its approach through inclusive, person-directed planning and inter-site alignment. Joint staff training and shared operational practices strengthened consistency and improved onboarding.

By investing in digital documentation tools and aligning cross-community practices, we ensured better outcomes and greater compliance. Staff were empowered to lead programs, boosting morale and sparking creativity.

These efforts mirror our Strategic Plan's drive toward Operational Excellence, Team Empowerment, and Service Relevance.

Impact Summary:





COMMUNITY ENGAGEMENT











COMMUNICATIONS: TELLING OUR STORY, STRENGTHENING OUR VOICE

In 2024, communications at BPACL reached new levels of momentum thanks to the support of every individual team.

We launched *Peninsula Perspectives*, a new agency newsletter that puts people first in our storytelling. Each issue connects families, partners, and the wider community to the lives, achievements, and voices of those we support. This isn't just about visibility—it's about dignity, pride, and belonging.

We invested in our people. Through ongoing social media training, we empowered teams across the organization to share meaningful, real-time stories. This led to a stronger online presence, increased community engagement, and deeper trust. Our platforms now reflect a fuller picture of who we are and the impact of our work—told by the people living it.

Impact Summary:

By amplifying real stories, training staff to be confident messengers, and deepening community connections, we helped the people we support feel seen, heard, and valued. Every message moved us closer to a more inclusive, connected Walkerton.

Behind the scenes, the communications team helped shape BPACL's evolving identity. We laid the groundwork for a bold new brand strategy and introduced internal training to build confidence and clarity in both internal and public messaging. The result: faster turnarounds, stronger collaboration, and a unified voice that better reflects our mission.

We brought design in-house and streamlined our tools—saving resources while improving consistency and responsiveness. Centralized templates and oversight helped us duplication and make every communication piece a tool for advocacy and inclusion.

From digital storytelling to event promotion, communications played a key role in advancing BPACL's strategic goals: securing financial sustainability, empowering staff, and building stronger community connections. But most importantly, our efforts helped amplify the voices of the people we support—ensuring they're not just seen and heard, but valued.

Looking ahead, 2025 will bring the launch of a full Communications Plan as we continue building a culture that's strategic, inclusive, and uniquely Bruce Peninsula.







QUALITY ASSURANCE

Key achievements this year included a focused initiative to improve cross-agency collaboration through standardized policy management and compliance practices. These efforts reflect a commitment to organizational cohesion and shared accountability.

The department observed smoother operations through tools like AIMS, Citation, and SharePoint, enabling staff across agencies to stay connected and streamline their work—directly supporting digital transformation and collaborative operations.

Major systems such as Citation (for policy reviews), OneDrive/SharePoint (for shared documents), and GoEasyCare (for payroll and shift management) further enhanced efficiency and reduced duplication, reinforcing standardization across agencies.

Support for strategic priorities included implementing scheduled QAM audits, developing follow-up protocols, and onboarding education for new staff—enhancing both quality assurance and workforce development.

This year, we improved how we track staff compliance with policies and procedures. While Citation continues to be our main HR platform, we worked with our IT department to create a new internal database that helps organize and filter the data from Citation.

This new system makes it easier to see:

- Which staff are missing required policies
- What location they work at
- How long the items have been outstanding

These changes help us stay on top of compliance and allow for quicker, more focused follow-ups. Best of all, the system can be used across all three agencies, giving us a consistent and efficient way to manage policy compliance.

PHILANTRHOPY



Services

Resource

About Us

Career

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This year marks an exciting milestone for Community Living with the launch of our new Philanthropy Department and the establishment of a dedicated Manager of Philanthropy to support all three communities under Tri Alliance. While we are still in the early stages, our primary focus has been on building a solid internal structured to guide development initiatives across each agency. We've begun implementing essential systems and procedures, recognizing that this groundwork is crucial for sustainable fundraising and long-term organizational growth.

The creation of this role represents a significant step forward for Community Living. It enables us to be more intentional and strategic in how we engage supporters, pursue funding opportunities, and communicate our mission. In our first year, we've prioritized identifying the organization's most pressing funding needs and begun shaping targeted fundraising and grant development plans in response.

In addition, we are strengthening our community presence by cultivating meaningful relationships with local nonprofits and community organizations—laying the groundwork for future partnerships and collaborative initiatives.

We are also excited to be moving forward with impactful campaigns like Giving Tuesday, in which we participated at the end of 2024. These efforts help amplify our mission and connect us with a broader base of supporters. Currently, we are working on updating our website to better reflect our work and initiatives, while also drawing attention to our "Donate Now" button through compelling impact stories that show the real difference community support makes.

Although this work is still evolving, we're energized by the potential it holds. With a dedicated focus on philanthropy, we're ready to dream bigger, connect more deeply, and expand our impact in meaningful ways. This is just the beginning, and we're excited for what lies ahead.



LOOKING AHEAD

a letter from the COO

As we close out this year, our sights are firmly set on the future—with clarity, momentum, and a shared commitment to impact. In the year ahead, we'll be driving harder against our Operational Plan, using it not just as a guidepost but as a tool for focused action. A renewed emphasis on KPI tracking will help us better define what success looks like—making it easier to celebrate our wins, spot opportunities for growth, and stay aligned across teams.

Recruitment and retention remain front and center. We're continuing to invest in our people by strengthening leadership pipelines, refining onboarding experiences, and creating a workplace culture where staff feel supported, valued, and motivated to grow.

We're also deepening engagement—both internally and in the communities we serve. Through more frequent communication, inclusive events, and platforms for authentic storytelling, we're building stronger connections and amplifying the voices that matter most.

Finally, we're laying the groundwork for our next Strategic Plan. This will be a co-created vision, shaped by data, dialogue, and shared values. It will reflect not just where we are, but where we want to go—and who we want to be - committed to equity, inclusion, and bold leadership in the sector.

The work ahead is clear. The energy is real. And the path forward is ours to shape—together.

Jeffrey Adisam DHsc Chief Operating Officer





THANK YOU

To our staff, partners, families, and communities—thank you for your continued trust, collaboration, and support. Your commitment fuels our progress and strengthens everything we do. We look forward to another year of working together to build inclusive, vibrant communities for all.

Bruce Peninsula Association for

COMMUNITY LIVING

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Year End Report for Bruce Peninsula Association for Community Living March 31, 2025

Presented by

Greg Blokland, CPA, CA







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Financial Report 2025

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WHAT WE HAVE TODAY

Bruce Peninsula Association for Community Living March 31, 2025

What we own		What we owe to others	
Cash	\$ 1,807,037	Amounts owed to suppliers	\$ 411,326
Accounts receivable	77,405	Deferred revenue	223,131
Prepaid expenses	2,459	Contributions related to capital assets	606,098
Capital Assets - Land and Building (net) Historical cost - \$3,509,599	1,607,358		1,240,555
		What we have for our future	
Capital Assets - Automotive equipment (net)	75,152		
Historical cost - \$472,279		Unrestricted funds for programs	116,897
		Unrestricted funds for charitable	2,211,959
			2,328,856
	\$ 3,569,411		\$3,569,411



HOW DID WE DO THIS YEAR

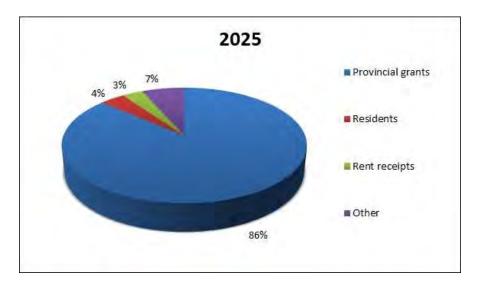
Bruce Peninsula Association for Community Living March 31, 2025

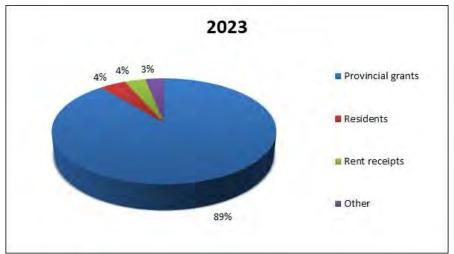
How did we do this year?

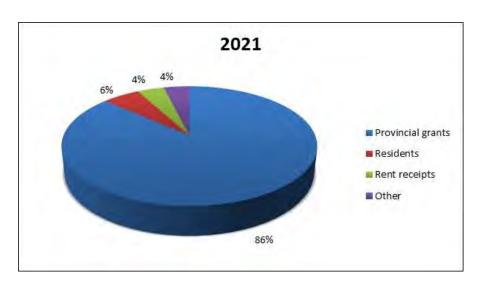
	 2025 2024		2023		
Revenue					
Provincial grants	\$ 4,210,726	\$	3,756,495	\$	4,023,388
Residents	187,281		188,624		199,150
Expense recovery	43,537		-		-
Amortization of deferred contributions	113,860		103,197		103,197
Rent receipts	156,098		149,114		158,872
Fundraising	7,084		5,044		11,937
Other	157,572		133,158		27,719
	4,876,158		4,335,632		4,524,263
Expenditures					
Salaries and benefits	2,804,415		2,535,662		2,641,288
Allocated administrative/ service co-ordination	389,066		345,880		369,584
Purchased services	266,808		230,494		338,504
Purchased services - Passport	331,957		287,674		197,026
Purchased services - administrative	573,099		558,086		560,958
Respite	-		-		3,879
Amortization of capital assets	160,577		149,916		152,715
Other	164,879		193,350		258,079
	 4,690,801		4,301,062		4,522,033
Revenue over expenditures (expenditures over					
revenue) before other items	185,357		34,570		2,230
Other Items					
Gain on disposal of capital assets	-		75,000		-
Net revenue over expenditures (expenditures over					
revenue)*	 \$185,357		\$109,570		\$2,230
* Consists of:					
Program Surplus					
Charitable Surplus (deficit)	\$185,357		\$109,570		\$2,230



OPERATING REVENUE









OPERATING EXPENSES

